



DRESDNER
MUSIKFESTSPIELE

INFORMATION TO FILL OUT THE FORM TICKET REFUNDS

Please fill out the form and send it to:

besucherservice@musikfestspiele.com

or

Dresdner Musikfestspiele | Besucherservice
Hauptstraße 21 | 01097 Dresden | Germany

YOU HAVE THE FOLLOWING OPTIONS:

1. VOUCHER

You will receive a voucher in the value of the tickets you purchased. This voucher is valid for three years and can be used for future ticket purchases.

2. CREDIT TO YOUR CUSTOMER ACCOUNT

You will receive the value of the tickets you purchased as a credit to your customer account at the Dresden Music Festival. This credit can be used for future ticket purchases.

3. DONATION

If you wish to forego a refund of the ticket price, we would be happy to accept the full or partial sum as a donation towards future projects of the Dresden Festival Orchestra.

4. REFUND BY WIRE TRANSFER

If you would like a refund, we will transfer the entire sum to your account in full.

5. REFUND TO YOUR CREDIT CARD OR PAYPAL ACCOUNT

Refunds to these payment options is only possible for tickets purchased at the webshop of the Dresden Music Festival and within the permissible refund deadlines. Please also send us your account information so that we can return the sum to your account by wire transfer, if necessary.

	DRESDNER MUSIKFESTSPIELE		Sparkasse			992160014614100002021
Dresdner Musikfestspiele Ihre Veranstaltung						
Donnerstag, 01.04.2021 20:00 Uhr						
Konzertsaal im Kulturpalast Dresden Schlossstraße 2, 01067 Dresden						
Parkett links, B						
Reihe 5 Platz 15						
1. Kategorie						
Normalpreis		75,00 €				
		11051216				
<small>Mit dem Kauf der Eintrittskarte erkennt der Käufer die AGB und DSGVO des Veranstalters an. Ton- und Bildaufnahmen sind aus urheberrechtlichen Gründen nicht gestattet.</small>		<small>H. Mustermann</small>				
		12.02.2021 10:23:26				
				Dresdner Musikfestspiele Ihre Veranstaltung Donnerstag, 01.04.2021 20:00 Parkett links, B Reihe 5 Platz 15 1. Kategorie Normalpreis		75,00 €
				11051216		2410964

Order Number
 Customer Number



FORM TICKET REFUNDS

*Mandatory Field

PERSONAL INFORMATION:

FIRST NAME AND NAME (IN BLOCK LETTERS)*	CUSTOMER NUMBER (IF KNOWN)
NAME OF COMPANY (ONLY IN CASE OF REFUNDS TO COMPANIES)	
STREET AND HOUSE NUMBER*	
ZIP CODE AND CITY*	COUNTRY*
EMAIL	TELEPHONE

CHOOSE YOUR REFUND OPTION:

Voucher

Credit to your customer account

Donation of full sum

Donation of the following sum: _____ €

Refund by wire transfer

Refund to your credit card or PayPal account

NAME OF ACCOUNT HOLDER (IN BLOCK LETTERS)
IBAN
BIC

DETAILS OF YOUR TICKETS:

Please fill in as completely as possible.

ORDER NUMBER (6 FIGURES)*	DATE	TITLE OF EVENT	PARQUET/TIER/ BALCONY/ BLOCK	ROW	SEATS OR NUMBER OF TICKETS WHEN FREE SEATING

Total Sum of Tickets to be refunded (minus donation):* _____ €

Total Number of Tickets:* _____

DATE, PLACE	SIGNATURE
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Please Note: In order to process ticket return requests due to event cancellations, contact and account information is collected, stored and processed. Your data will not be transmitted to third parties or a third country. The storage period will be determined by the legal rules governing data storage.